

(To be printed on the Bidder's Official Letterhead)

Date:

Tender Reference No:

To,

Gujarat Energy Ltd
Office No. 4 & 5, Ground Floor,
IT Tower -2, Infocity
Gandhinagar Gujarat-- 382009

Subject: Confirmation Letter regarding the Supply and Service of Air Conditioners.

Dear Sir/Madam,

With reference to the aforementioned tender, we, **[Insert Company Name]**, hereby provide our formal confirmation and compliance regarding the following terms:

1. **Single Brand OEM Supply:** We confirm that all Air Conditioning units supplied under this contract shall be from a **single Original Equipment Manufacturer (OEM) brand**, namely **[Insert Brand Name]**. No mixed brands or alternate makes will be provided.
2. **Technical Specifications:** We certify that the AC units supplied shall strictly adhere to the technical specifications as per requirements in tender, energy ratings, and performance standards outlined in the tender document without any deviations.
3. **Service Center Availability:** We confirm that our authorized company service centers are available within a **150 km radius** of the specified locations, including:
 - **Gujarat:** Ahmedabad, Gandhinagar, Nadiad, Anand, Vadodara, Panchmahal, Dahod, Rajkot, Surendranagar, Jamnagar, Bhavnagar, Amreli, Bhuj, Morbi, Surat, Ankleshwar, Bharuch, Vapi, Valsad.
 - **Other Regions:** Amritsar, Bhatinda (Punjab); Ratlam, Ujjain (MP); Abu Road, Dungarpur, Banswara (RJ); Thane (MH); and DNH.
4. **After-Sales Support:** We guarantee that all maintenance and one-year warranty services will be handled by our authorized technicians within the required turnaround time (TAT).

We have attached the **Manufacturer Authorization Form (MAF)** and the list of service centre addresses for your verification.

Yours Faithfully,

(Signature & Office Seal)

[Name of Authorized Signatory] [Designation] [Contact Number]